

October 14, 2002

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission (FCC)
445 12th Street SW, TW-A325
Washington, DC 20554

Re: CG Docket # 02-311- Biennial Review 2002

Please maintain all applicable regulations that are related to hearing aid compatibility, Telecommunications Relay Services, digital cell phone TTY compatibility, access to Interactive Voice Response (IVR) systems and Section 255. As a deaf person, I need access to these services in order to function in my job and be self-supporting. It is especially important for me to be able to use the telephone in a number of different capacities such as on the job, or contacting health service providers and insurance companies, or communicating with others in urgent situations.

Without applicable regulations, vendors cannot be trusted to provide these services. "Voluntary" commitments do not carry the weight of federal mandates applicable to all all providers of given communication services.

These telecommunications/technology regulations should either remain fully intact or be strengthened. They are vital for the rights of hearing-impaired persons to participate in society.

Sincerely,

Jeffrey Liebman, Ph.D.
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